# DEBT ACADEMY TRAINEE ADVISOR

#### We have an exciting opportunity for two trainee advisers to join our Debt Academy!

If you would like a role supporting people in financial hardship in Coventry please attend our open day to learn more about the role and traineeship at Coventry Citizens Advice.

## AT A GLANCE

Salary: **£24,242** (FTE) (to increase when competencies are met) Hours: **1x37** hours role **1x30** hours role

Contract: Permanent Based at: Coventry / Hybrid

### THE ROLE

This is a trainee role - we are therefore not looking for you to have experience within advice!

However, we are looking for the following criteria:

- Passionate about giving an effective service to those most in need
- Lived experience of the issues our clients are facing
- Strong organisational skills
- Ability to work in a busy environment and work under pressure
- Ability to understand written and oral information
- Strong communication skills
- Assist clients with budgeting
- Able to embrace the values of the Coventry Citizens Advice



# DATES

**Open Day** Wednesday, 27<sup>th</sup> August Kirby House, 15 Little Park Street, CV1 2JZ

**Closing date for applications** Monday, 1st September

> Interviews w/c 8th September





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